

ULTRA HD

1:4
SOURCE DISPLAYS

**Splitter for
HDMI with Ultra HD
4K x 2K support**

GTB-HD4K2K-144

User Manual
Release A1



**Gefen
TOOLBOX**

Important Safety Instructions

GENERAL SAFETY INFORMATION

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install or place this product near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. To reduce the risk of electric shock and/or damage to this product, never handle or touch this unit or power cord if your hands are wet or damp. Do not expose this product to rain or moisture.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Batteries that may be included with this product and/or accessories should never be exposed to open flame or excessive heat. Always dispose of used batteries according to the instructions.

Warranty Information

Gefen warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen is notified within two (2) years from the date of shipment, Gefen will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications. Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.
2. Customers outside the US are responsible for shipping charges to and from Gefen.
3. Copper cables are limited to a 30 day warranty and cables must be in their original condition.

The information in this manual has been carefully checked and is believed to be accurate. However, Gefen assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Gefen be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. The technical information contained herein regarding the features and specifications is subject to change without notice.

For the latest warranty coverage information, refer to the Warranty and Return Policy under the Support section of the Gefen Web site at www.gefen.com.

PRODUCT REGISTRATION

Please register your product online by visiting the Register Product page under the Support section of the Gefen Web site.

Contacting Gefen Technical Support

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Chatsworth, CA 91311

Telephone: (818) 772-9100
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Email: support@gefentoolbox.com

Visit us on the Web: www.gefentoolbox.com

Technical Support Hours: 8:00 AM to 5:00 PM Monday - Friday, Pacific Time

For 24 / 7 support, see the back of the product for the support number

1:4 Splitter for HDMI 4K x 2K is a trademark of Gefen, LLC.

Important Notice

Gefen, LLC reserves the right to make changes in the hardware, packaging, and any accompanying documentation without prior written notice.

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Operating Notes

- The 1:4 Splitter for HDMI 4K x 2K has advanced EDID management features to ensure complete compatibility with all sources and display devices. See [Setting the EDID Mode](#) for more information.
- The 1:4 Splitter for HDMI 4K x 2K automatically detects the presence of Deep Color. This feature will be disabled if any of the connected sink devices (displays, etc.) do not support this feature. This behavior ensures compatibility among all output devices in a mixed-device environment. This feature cannot be disabled.

Features and Packing List

Features

- Simultaneously displays an Ultra Hi-Def source on up to four Ultra HD displays
- Supports resolutions up to Ultra HD 4K x 2K (3840 x 2160 @ 30Hz) and 1080p Full HD
- Supports 12-bit Deep Color
- 3DTV pass-through
- Lip Sync pass-through
- FST Technology speeds up HDCP authentication process
- Fast and Slow FST Modes
- Advanced EDID Management for rapid integration of source and displays
- Supports LPCM 7.1, Dolby® TrueHD, Dolby Digital® Plus, and DTS-HD Master Audio™
- Supports the use of DVI sources and DVI displays with HDMI-to-DVI adapters (not included)
- Field-upgradeable firmware using Mini-USB port
- Locking Power Supply
- Surface-mountable
- Available in Black or White



Packing List

The 1:4 Splitter for HDMI 4K x 2K ships with the items listed below. If any of these items are not present in your box when you first open it, immediately contact your dealer or Gefen.

- 1 x 1:4 Splitter for HDMI 4K x 2K
- 1 x 6 ft. HDMI cable (M-M)
- 1 x 5V DC locking power supply
- 1 x Quick-Start Guide

Table of Contents

01 Getting Started

Panel Layout	2
Installation	4
Connecting the 1:4 Splitter for HDMI 4K x 2K.....	4
Sample Wiring Diagram	4

02 Operating the 1:4 Splitter for HDMI 4K x 2K

Setting the Switching Mode.....	8
What is Fast Switching Technology?	8
Using Fast Mode	8
Using Slow Mode	9
Setting the Audio Channel Mode.....	10
Using 2-Channel Audio	10
Using Multichannel Audio.....	11
Setting the EDID Mode.....	12
Using the Internal EDID	12
Using the External EDID	13

03 Appendix

Wall Mounting Instructions	16
Firmware Upgrade Procedure.....	17
Specifications	18



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Panel Layout	2
Installation	4
Connecting the 1:4 Splitter for HDMI 4K x 2K.....	4
Sample Wiring Diagram	4

Panel Layout

(Black finish shown)



ID	Name	Description
1	Out 1 - Out 4	Connect an Ultra HD display to each of these ports using HDMI cables.
2	FST (Fast / Slow)	Use this slider switcher to switch between Fast and Slow FST (Fast Switching Technology) modes. See Setting the Switching Mode for more information on using FST mode.
3	Audio (2ch / Multi-ch)	Use this slider switcher to switch between 2CH and Multichannel audio on the output. See Setting the Audio Channel Mode for more information on using this feature.
4	EDID (Int / Ext)	Use this slider switch to switch between internal (Int) and external (Ext) EDID modes. See Setting the EDID Mode for more information.
5	In	Connect the included HDMI cable from the Ultra Hi-Def source to this HDMI port.
6	USB	Used for upgrading the firmware. See Firmware Upgrade Procedure for more information.
7	5V DC	Connect the included 5V DC power supply to this locking power receptacle.
8	Power	This LED indicator will glow bright blue when the included 5V DC power supply is connected between the splitter and an available electrical outlet.

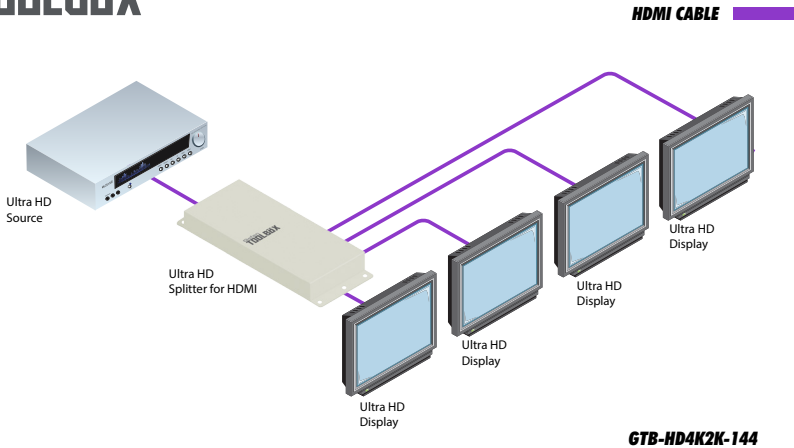
Installation

Connecting the 1:4 Splitter for HDMI 4K x 2K

1. Use the included HDMI cable to connect the Ultra Hi-Def source to the **In** port on the splitter.
2. Connect up to four Ultra Hi-Def displays to the **Out** (1 - 4) ports on the splitter.
3. Connect the included 5V DC locking power supply to the power receptacle on the splitter. Do not overtighten the locking power connector.
4. Connect the included AC power cord from the power supply to an available electrical outlet.

Sample Wiring Diagram

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Setting the Switching Mode.....	8
What is Fast Switching Technology?	8
Using Fast Mode	8
Using Slow Mode	9
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Using 2-Channel Audio	10
Using Multichannel Audio.....	11
Setting the EDID Mode.....	12
Using the Internal EDID	12
Using the External EDID	13

Setting the Switching Mode



What is Fast Switching Technology?

Fast Switching Technology (FST) is a Gefen software implementation for HDMI products. FST was created to improve the lengthy HDMI authentication process, based on the HDMI and HDCP specifications.

FST provides quicker audio/video source switching and greatly improves the overall audio/video system behavior and performance when more than one HDTV display is used in the system setup.

FST allows connecting / disconnecting or turning ON / OFF of HDTV displays without having these activities affect other Hi-Def sources routed to any other HDTV display in the same system.

Using Fast Mode

Use *fast switching mode* to improve performance when connecting / disconnecting Hi-Def sources, and powering ON / OFF HDTV displays.

1. Disconnect the power supply from the 1:4 Splitter for HDMI 4K x 2K.
2. Set the **FST** switch to the **Fast** position.



3. Reconnect the power supply to the splitter.

If the **FST** switch is moved from the **Slow** position to the **Fast** position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the change to take effect.

Using Slow Mode

When set to *slow switching mode*, the 1:4 Splitter for HDMI 4K x 2K will follow the standard authentication process, based on the HDMI and HDCP specifications. Slow mode is recommended when the source does not support multiple devices.

1. Disconnect the power supply from the splitter.
2. Set the **FST** switch to the **Slow** position.



3. Reconnect the power supply to the splitter.

If the **FST** switch is moved from the **Fast** position to the **Slow** position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the change to take effect.

Setting the Audio Channel Mode

The 1:4 Splitter for HDMI 4K x 2K features a switch that will switch between 2-channel and multichannel audio output.



NOTE: In order for the audio channel mode to be selected, the **EDID** switch must be set to the **Int** position. If the EDID switch is set to the **Ext** position, then the **Audio** switch will have no effect on the audio output signal. See [Setting the EDID Mode](#) for more information on using the EDID.

Using 2-Channel Audio

Use this audio mode when all displays (and/or other sink devices) support *only* 2-channel LPCM audio.

1. Disconnect the power supply from the splitter.
2. Set the **EDID** switch to the **Int** position.
3. Set the **Audio** switch to the **2ch** position.



Set to the **2ch** position

4. Reconnect the power supply to the splitter

If the **Audio** switch is moved from the **Multi-ch** position to the **2ch** position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the change to take effect.

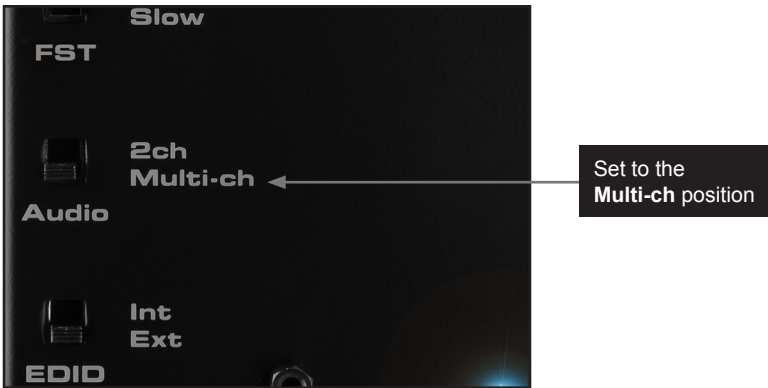
5. The internal EDID will restrict the audio output to the following format(s), regardless of the audio input format:

Audio Format	Speaker Allocation
LPCM 2CH	FL / FR

Using Multichannel Audio

Use this audio mode when the connected displays (and/or other sink devices) are capable of supporting various audio formats.

1. Disconnect the power supply from the splitter.
2. Set the **EDID** switch to the **Int** position.
3. Set the **Audio** switch to the **Multi-ch** position.



4. Reconnect the power supply.

If either the **EDID** or **Audio** switch are moved to another position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the changes to take effect.

5. When the **Audio** switch is set to the **Multi-ch** position, the following audio output formats are supported:

Audio Format	Audio Format
LPCM 2CH	LPCM 8-channel
Dolby® Digital	Dolby® Digital Plus
Dolby® TrueHD	DTS®
DTS-HD Master Audio™	MLP (PPCM)

Setting the EDID Mode

The 1:4 Splitter for HDMI 4K x 2K features EDID Management. Before the source can send video and/or audio to the display (sink), the source reads the EDID (Extended Display Identification Data) from the display (sink) devices connected to the splitter. The EDID contains information about what type of audio/video data that the source can send to each output device. The splitter can use either the downstream EDID (from the display/sink) or the built-in internal EDID.

Using the Internal EDID

Use this EDID mode if problems are encountered when using the external EDID. The built-in internal EDID provides the source device with a “generic” EDID which can be used by all display (sink) devices. The use of the internal EDID also provides control of the audio output format. See [Setting the Audio Channel Mode](#) for more information.

1. Disconnect the power supply from the splitter.
2. Set the **EDID** switch to the **Int** position.



3. Reconnect the power supply.

If the **EDID** switch is moved from the **Ext** position to the **Int** position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the change to take effect.

See Table 2.1 on the next page for specifications on the internal EDID.

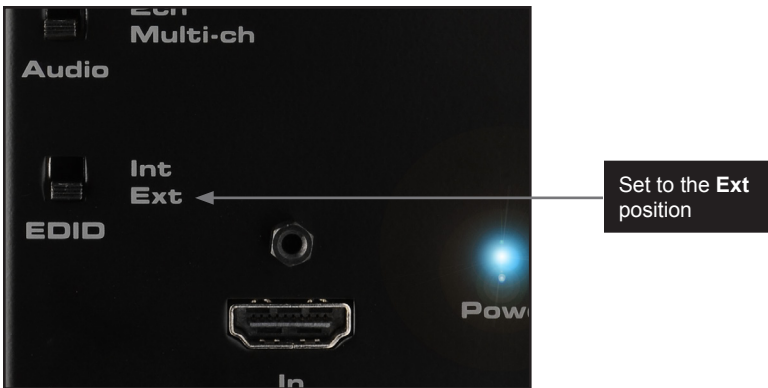
Table 2.1 - Internal EDID Specification

Video Data Block	Audio Data Block	Color Profile
640 x 480p 59/60 4:3	LPCM 2-channel	xvYCC 709
720 x 480p 59/60 4:3	LPCM 8-channel	xvYCC 601
720 x 480p 59/60 16:9	Dolby® Digital	
1280 x 720p 59/60 16:9	DTS®	
1920 x 1080i 59/60 16:9	Dolby® Digital Plus	
1440 x 480i 59/60 4:3	Dolby® TrueHD	
1920 x 1080p 59/60 16:9	DTS-HD Master Audio™	
720 x 576p 50 4:3	MLP (PPCM)	
720 x 576p 50 16:9		
1280 x 720p 50 16:9		
1920 x 1080i 50 16:9		
1440 x 576i 50 4:3		
1920 x 1080p 50 16:9		
1920 x 1080p 23/24 16:9		

Using the External EDID

When set to **Ext** mode, the splitter will fetch the EDID data of each display (or other sink device) that is connected to the splitter. Once this information is gathered, the splitter “builds” an EDID based on the highest video resolution and most superior audio format that is supported by both sink devices. This EDID is then transmitted to the source device.

1. Disconnect the power supply from the splitter.
2. Set the **EDID** switch to the **Int** position.



3. Reconnect the power supply.

If the **EDID** switch is moved from the **Ext** position to the **Int** position while the splitter is powered, then power-cycle the splitter by disconnecting and reconnecting the power supply in order for the change to take effect.



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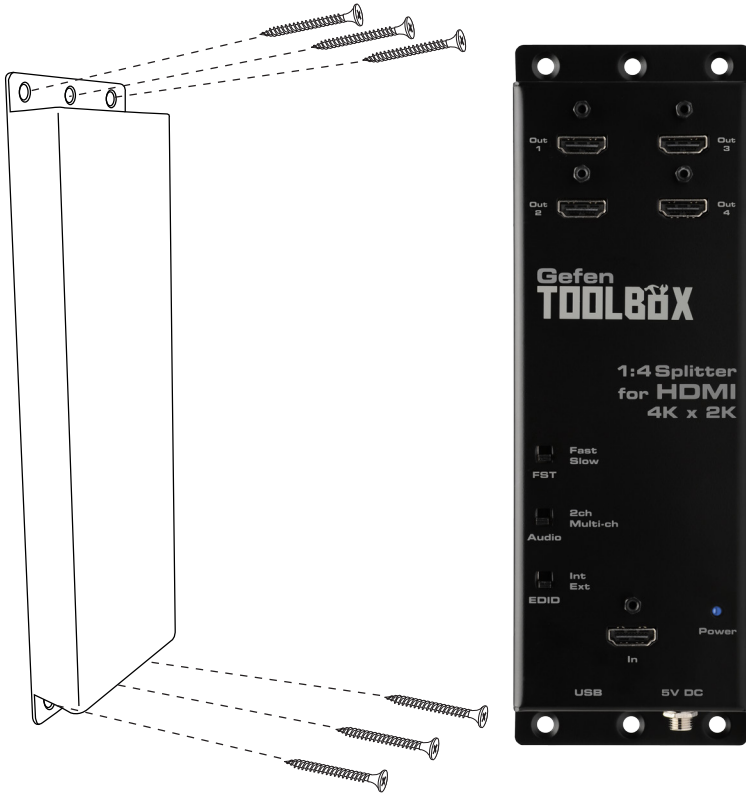
03 Appendix

Wall Mounting Instructions	16
Firmware Upgrade Procedure	17
Specifications	18

Wall Mounting Instructions

The 1:4 Splitter for HDMI 4K x 2K should be mounted vertically in a wall or cabinet with wood/drywall screws as shown in the diagram above. There should be an inch or two of clearance between the edges of the unit and any walls or vertical surfaces to allow for enough clearance for insertion and retraction of cables at the HDMI connectors.

For installation on a drywall surface, use a #6 drywall screw. It is recommended when installing on a drywall surface that studs be used to secure the splitter should undue stress be applied when connecting and disconnecting HDMI cables.



Firmware Upgrade Procedure

The following items are required to update firmware:

- GefenToolBox 1:4 Splitter for HDMI 4K x 2K
- Computer (Mac or PC)
- USB-to-Mini-USB cable
- Firmware file

1. Download the firmware from the Gefen Web site.
2. Extract the firmware file from the .ZIP file.
3. Power-Off the 1:4 Splitter for HDMI 4K x 2K.

It is unnecessary to disconnect any HDMI cables from the splitter during the update process.



STOP: The 1:4 Splitter for HDMI 4K x 2K must be POWERED OFF before connecting the USB cable to the computer.

4. Connect the USB cable between the computer and the 1:4 Splitter for HDMI 4K x 2K.
5. Power-ON the 1:4 Splitter for HDMI 4K x 2K.
6. Once the computer is able to connect to the 1:4 Splitter for HDMI 4K x 2K, a removable disk icon will be displayed.
7. Drag the .bin file to the removable disk.
8. Disconnect the USB cable from the computer.
9. The firmware update process is complete.

Specifications

Supported Formats

Resolutions (max.)	<ul style="list-style-type: none"> • Ultra HD 4K x 2K (3840 x 2160 @ 30 Hz) • 1080p Full HD
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Electrical

Maximum Pixel Clock	• 300 MHz
Power Indicator	• LED, blue
FST Switch	• 1 x 2-position, slide-type
Audio Switch	• 1 x 2-position, slide-type
EDID Switch	• 1 x 2-position, slide-type

Connectors

Video Input	• 1 x HDMI, Type A 19-pin, female, locking
Video Output	• 4 x HDMI, Type A 19-pin, female, locking
USB	• Mini-B
Power	• Locking-type

Operational

Power Input	• 5V DC
Power Consumption	• 10W (max.)
Operating Temperature	• +32 to 104 °F (0 to +40 °C)

Physical

Dimensions (W x H x D)	• 3.0" x 9.0" x 1.0" (76mm x 228mm x 26mm)
Unit Weight	• 0.56 lbs (0.26 kg)



Stretch it, Switch it, Split it, Control it.
Gefen's got it. ®

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This product uses UL or CE listed power supplies.